

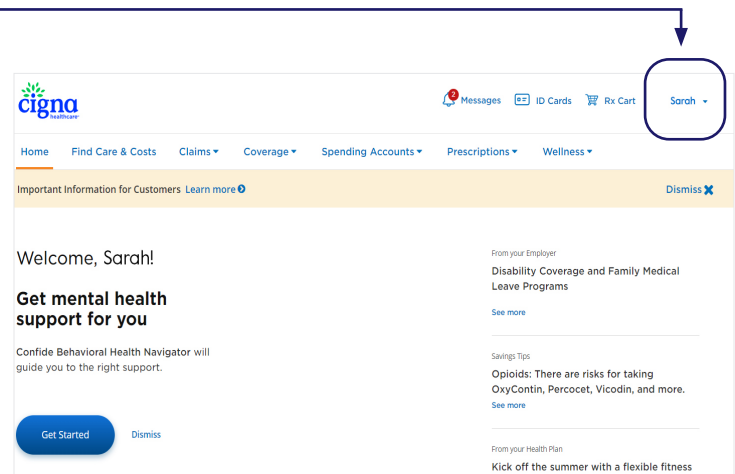
Choose your pharmacy network

Log in to the myCigna App or myCigna.com

With a few simple clicks on the **myCigna®** App or **myCigna.com®**, you (and each of your covered family members) can choose your own pharmacy network.

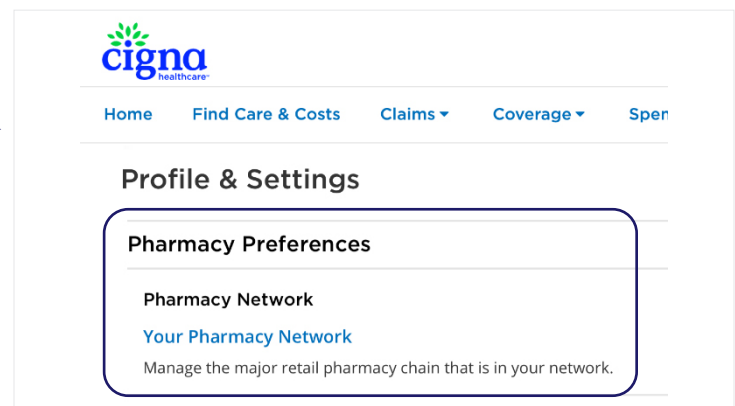
1. Log in to the **myCigna App** or **myCigna.com**

Select the **Profile** page from the dropdown next to your name



2. On the Profile page, scroll down to the **Pharmacy Preferences** section

Under Pharmacy Network, click on **"Your Pharmacy Network"**



3. You can see which of these major retail pharmacy chains – **CVS Pharmacy®** or **Walgreens® Pharmacy** – is in each covered family member's network

Remember: Your network has **over 55,000 retail pharmacies** in it – including local independent pharmacies, grocery stores, retail chains and wholesale warehouse stores,² as well as CVS or Walgreens.

Your Pharmacy Network

Your pharmacy network has over 55,000 retail pharmacies in it, including local independent pharmacies, grocery stores, retail chains, and wholesale warehouse stores. In addition, you have the option to choose which major retail chain—CVS or Walgreens—you want in your network.

How It Works

- The pharmacy selected below is in your network. Prescriptions at the pharmacy that isn't selected will be considered out of network.
- You can change your selected pharmacy once a year. Changes take effect the next day.
- In certain cases (e.g., marriage, divorce, or your pharmacy closes) you can make another change by calling us at the number on your ID card.
- Your network also includes other retail pharmacies. Go to Find a Pharmacy in the Prescriptions menu to see your in-network pharmacies.

Pharmacy selected below is in network

Sarah (xx/xx/xxxx)	<input checked="" type="radio"/> Walgreens	<input type="radio"/> CVS
Thomas (xx/xx/xxxx)	<input checked="" type="radio"/> Walgreens	<input type="radio"/> CVS
Chloe (xx/xx/xxxx)	<input checked="" type="radio"/> Walgreens	<input type="radio"/> CVS

4. To change pharmacies, find your name in the list of covered family members. Click on the button of the pharmacy you'd like to use and click **"Submit."**

A message will pop-up on your screen to make sure you want to change pharmacies. If you do, click **"Yes, submit."** If you don't, click **"Cancel."**

If you change pharmacies, it's important to remember that:

- Your prescriptions will be covered at the new pharmacy you selected **within 24 hours.**
- You can only make this change **one time** in a calendar year. In certain cases (for example: if you move, get married/ divorced, have a child or if your pharmacy closes), you can make an additional change by calling customer service using the number on your ID card.
- **The retail pharmacy chain you didn't select will no longer be in your network.** This means your prescriptions won't be covered at that pharmacy.³

• Your network also includes other retail pharmacies. Go to Find a Pharmacy in the Prescriptions menu to see your in-network pharmacies.

Pharmacy selected below is in network

Sarah (xx/xx/xxxx)	<input checked="" type="radio"/> Walgreens	<input type="radio"/> CVS
Thomas (xx/xx/xxxx)	<input checked="" type="radio"/> Walgreens	<input type="radio"/> CVS
Chloe (xx/xx/xxxx)	<input type="radio"/> Walgreens	<input checked="" type="radio"/> CVS

Once you submit, prescriptions at Walgreens will be considered out of network.

Submit Cancel

Before updating your pharmacy network Close X

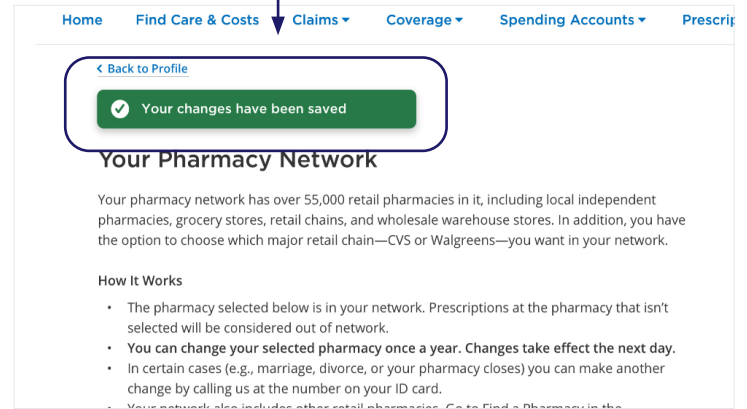
Remember:

- Once you submit your change, you will be able to fill prescriptions at your selected pharmacy tomorrow.
- You can only change your selection one time per calendar year online.
- In certain cases (e.g., marriage, divorce, or your pharmacy closes) you can make a change over the phone.

Do you want to submit?

Yes, Submit Cancel

5. Once you change pharmacies, you'll see a **green box** above "Your Pharmacy Network" that lets you know we got your change



1. App/online store terms and mobile phone carrier/data charges apply. Customers under age 13 (and/or their parent/guardian) will not be able to register at **myCigna.com**.
2. There are thousands of pharmacies in this network – including other major retail pharmacy chains (besides CVS or Walgreens), local pharmacies, grocery stores and wholesale warehouse stores. To find an in-network pharmacy, log in to the **myCigna App** or **myCigna.com** and click on the Prescriptions tab; then choose Price a Medication from the dropdown menu.
3. Check your plan materials to learn about your network coverage. If you don't have out-of-network pharmacy benefits, your plan won't cover the cost of any medications you fill at this pharmacy. You'll have to switch to an in-network pharmacy for your medication to be covered. If you have out-of-network pharmacy benefits, you can pay cash for your medication and ask your plan to pay you back your out-of-network cost-share. To do this, log in to the **myCigna App** or **myCigna.com** and fill out the online reimbursement form or go to the "Forms Center" and print out a Claims Form to mail to Cigna Healthcare.

Para obtener ayuda en español llame al número en su tarjeta de Cigna Healthcare.

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