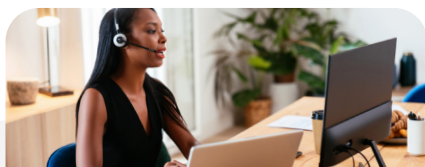


Here for you: Member support.

The Surest health plan offers several layers of specialized support—from answering everyday benefits questions to navigating complex clinical care. Our teams work together to support members throughout their health journey by removing barriers to care along the way.



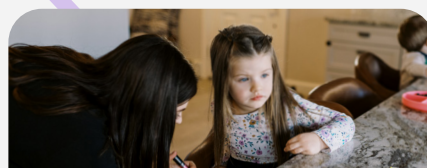
Member Services

- Using the app, understanding benefits
- Finding providers, drugs, and treatments
- Connecting with programs and resources



Case Management

- Assesses your needs and helps with following the treatment plan
- Shares preferences for care by communicating with doctors and other specialists on the care team



Clinical Advocacy

- Provider-matching for clinical or personal need
- Decision support
- Connects members with complex care needs to available benefits

Our goal is to help advance the health of our members.



Need support?

Contact Member Services online via chat, email, or call the number on the back of your Surest ID card.