

Get the app. Register your account.

With a Surest account, your benefits are available when you are. Simply download the Surest app and register your account to see cost and care options, resources, and claims from (almost) anywhere, anytime. It's as easy as 1, 2, 3.

1

First things first:

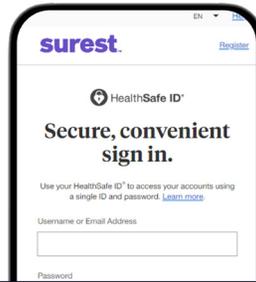
Download the free Surest app below or go to Benefits.Surest.com.



2

Next, register your Surest account using HealthSafe ID® (HSID). If you already have an HSID you don't need to create a new one.

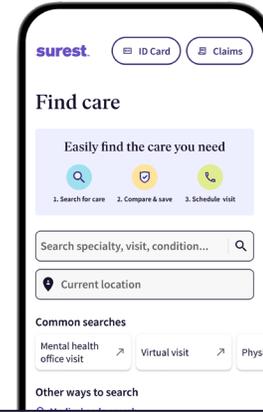
1. Provide your first and last name, date of birth, Surest member ID number, or Social Security number.
2. Create sign-in credentials.
3. Set up a recovery device.



3

Finally, the fun part:

Log in to your Surest account using your HSID credentials to shop and compare health care options—and find ways to save.

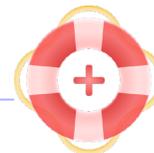


Pro tip: Once your account is created, you'll be prompted to set up communication preferences to get timely updates and information about your health plan and claims.

Get to know HealthSafe ID.

HealthSafe ID® (HSID) adds another layer of security to your account by using dual-factor authentication.

For added convenience and simplicity, **your HSID username and password are the same across UnitedHealthcare, Surest, and Optum benefits.** If you already have an HSID through any of these benefits, you don't need to create a new one. If you forgot your password—we can help you with that. Just reach out.



Questions?

Member Services is available online via chat and email or by calling the number on the back of your Surest member ID card.