



# A simplified, personalized and connected health journey

UnitedHealthcare offers an integrated digital experience to help meet the needs of your diverse employee population. The UnitedHealthcare® app and [myuhc.com](https://myuhc.com)® are designed to drive health plan engagement by helping employees more easily navigate their benefits, improving their access to care and lowering costs.

## Raising the bar for a user-friendly digital health care experience



### Simplified

Designed to help employees understand and use benefits more effectively by offering timely, digestible and actionable recommendations



### Personalized

Built to give each employee a tailored, convenient experience geared to what matters most to them



### Connected

Making it easier to take care of health needs by connecting the dots across multiple touch-points in the health care ecosystem

## Driving higher employee engagement

# 100%

increase in UnitedHealthcare app usage from 2023–2024<sup>1</sup>

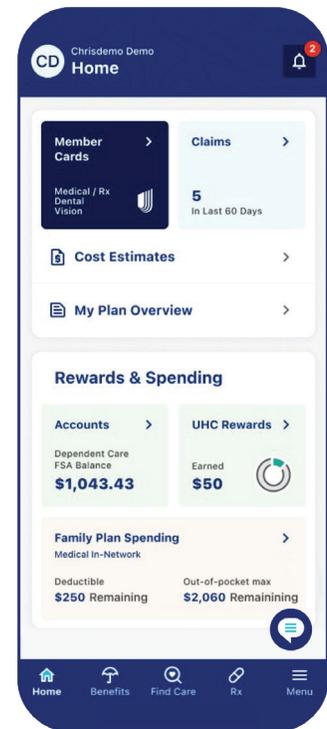
# 2.3x

more frequent visits to the UnitedHealthcare app for UnitedHealthcare Rewards participants vs. non-participants<sup>2</sup>

# A digital “front door” built for simplicity

The UnitedHealthcare app and [myuhc.com](https://myuhc.com) offer a personalized interface that enables employees to self-serve and manage their benefits and health priorities. Employees can:

- See and access personalized health plan information, front and center
- Check progress toward deductibles, health savings account balances and out-of-pocket balances
- Find and connect with quality care in the setting they prefer – in person or virtual
- View, submit, pay and track claims
- Manage prescriptions and refills, price medication and more
- Track the incentives they’re earning through UHC Rewards
- Click to chat feature for designated advocacy team support



## Learn more

Contact your broker, consultant or UnitedHealthcare representative

United  
Healthcare®

<sup>1</sup> UnitedHealthcare internal analytics, June 2024.

<sup>2</sup> UHC Rewards book of business, 2023.

The UnitedHealthcare® app is available for download for iPhone® or Android®. iPhone and Apple Wallet are registered trademarks of Apple, Inc. Android is a registered trademark of Google LLC.

UnitedHealthcare Rewards is a voluntary program. The information provided under this program is for general informational purposes only and is not intended to be nor should be construed as medical advice. You should consult an appropriate health care professional before beginning any exercise program and/or to determine what may be right for you. Receiving an activity tracker, certain credits and/or rewards and/or purchasing an activity tracker with earnings may have tax implications. You should consult with an appropriate tax professional to determine if you have any tax obligations under this program, as applicable. If any fraudulent activity is detected (e.g., misrepresented physical activity), you may be suspended and/or terminated from the program. If you are unable to meet a standard related to health factor to receive a reward under this program, you might qualify for an opportunity to receive the reward by different means. You may call us toll-free at 1-866-230-2505 or at the number on your health plan ID card, and we will work with you (and, if necessary, your doctor) to find another way for you to earn the same reward. Rewards may be limited due to incentive limits under applicable law. Components subject to change. This program is not available for fully insured members in Hawaii, Vermont and Puerto Rico nor available to level funded members in District of Columbia, Hawaii, Vermont and Puerto Rico.

Employee benefits including group health plan benefits may be taxable benefits unless they fit into specific exception categories. Please consult with your tax specialist to determine taxability of these offerings.

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Administrative services provided by United HealthCare Services, Inc. or their affiliates.

Administrative services provided by United HealthCare Services, Inc. or their affiliates, and UnitedHealthcare Service LLC in NY. Stop-loss insurance is underwritten by UnitedHealthcare Insurance Company or their affiliates, including UnitedHealthcare Life Insurance Company in NJ, and UnitedHealthcare Insurance Company of New York in NY.